

## GuideGunnar`s Terms, Conditions and Security

GuideGunnar`s vision is to show those who arrive Tromsø and the Arctic Norway, the beautiful nature and the maritime environment here. We will see to that they will go home, bringing something special with them. To succeed with this, we have chosen to work with quality before quantity, which again keeps us from organizing tours with too large groups. The foundation of this increment of quality, is the co-operation between several firms. The benefit will be that the clients will get more out of the trip and the experience of the nature itself, while they also more easily will get in contact with the other guests. We who work with this, will also have more time for each individual guest.

GuideGunnar`s aim is that our guests to Tromsø, will see the experience of the nature as the main ingredient of the total experience. In connection with our tours, we also combine a good experience of meals, in the shape of what we call a little «theatre of food». Since most of our events are combined with an activity where we are most careful with the security of our guests, we have chosen not to serve alcoholic beverages (NB! All with the exception of the dinner at Christmas and New Year), because this might cause unnecessary dangers, as we see it, whether you are in the mountains or out on the sea.

### Security

In order to take care of the security of the tours, be it winter or summer, we have chosen the safe side, by following the model 1:8, among other things. That is, when the number of guests on each outdoor activity will be more than 8 persons, there will be a second guide following. In those of our events when we will be out in the nature, skiing, snowshoeing or hiking, we have set an upper limit of 12 persons participating. All of our guides have a passion for outdoor life, with a wide experience of outdoors activities and the wild. It is necessary that they all have up to date knowledge of first aid and that they are able to handle various situations in different weather conditions. The guides will always bring with them the necessary security equipment. Theirs is also the responsibility to see to that everyone in the group is sufficiently equipped and is in condition to participate in the events. If it is the opinion of the guide that someone is not fit to follow on a specific trip, it is the guide's full responsibility to deny this person to participate.

### Insurance

GuideGunnar is insured through Gjensidige Nor. The insurance covers injuries and damages to persons and objects.

### Insurance and responsibility

GuideGunnar is actively working to secure that the tour will be carried through in the safest way possible, but the organizer cannot secure every single step the individual participant will take. **It is therefore essential that each participant is covered by an insurance policy.** Parents and other superiors who guarantee for children, have to make sure that everyone in their company is in adequate physical shape to participate in the chosen programme. Each participant is obliged to follow the guide's instructions according to the programme.

**Booking** Please send all your requests / details by email.

Please note: When booking tours which last more than one day, the contract has to be filled out. For tours lasting more than one day, booking has to be done at

least 14 days before the tour date. For the day programme, last booking date is the day before, and for Northern Lights tours, at the same day at 4 pm.

### **Contract**

GuideGunnar's contract has to be filled out when booking tours. The contract shall be delivered at arrival. Please don't forget your insurance certificate!

### **One day's outdoor activity**

Every participant must sign a contract, in which they guarantee that they have the necessary insurance for the actual activity. If they come as a group, the tour operator is responsible for the guarantee / signing.

### **Payment**

Conditions of payment: When the time limit for booking the actual tour has expired, the tour operator shall transfer the money to GuideGunnar. If booking takes place less than 30 days before this date, the whole amount shall be paid at the time of booking. **GuideGunnar's bank account:** 9484.06.47468  
**Bank Address:** Handelsbanken, Roald Amundsens plass 1 / Postboks 91, N-9251 Tromsø, Norway. **IBAN:** NO4794840647468 **SWIFT/BIC:** HANDNOKK

### **Cancellation and refunding**

**If** the tour operator cancels the booking at the latest 45 days before the tour date, the whole amount will be refunded. **If** cancellation takes place later than 45 days before the tour date, however, GuideGunnar will keep 50% of the paid amount, in order to cover lost profit and other expenses. **If** the booking is cancelled later than 14 days before the tour date, GuideGunnar will keep the entire amount.

### **Commission**

GuideGunnar gives a commission of between 10-20% to tour operators, depending on the agreement and how much the individual operator is selling.

### **Agreement on commission**

GuideGunnar has hereby entered into an agreement on commission for the tour operator: \_\_\_\_\_ who shall receive a commission of \_\_\_\_\_ % in the period between \_\_\_\_ / \_\_\_\_ and \_\_\_\_ / \_\_\_\_ / \_\_\_\_.

Signature GuideGunnar: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_.

I hereby accept the above mentioned items in the Terms & Conditions of GuideGunnar's tours.

Date \_\_\_\_\_ Location \_\_\_\_\_ Signature \_\_\_\_\_



[www.guide-gunnar.no](http://www.guide-gunnar.no)

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